# Feature Name Pet Maintainer

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 7.3.19 | | | |
| **Use Case Name:** | Complete\_Appointment | | | |
| **Created By:** | Alisa Roehr | | **Last Updated By:** | Alisa Roehr |
| **Date Created:** | 2018-9-13 | | **Last Revision Date:** | 2018-9-20 |
| **Actors:** | | Pet staff, Pet Receptionist, Pet Manager | | |
| **Description:** | | To be able to set an appointment to complete | | |
| **Trigger:** | | Click to set an appointment to complete | | |
| **Preconditions:** | | 1. Logged in 2. Have window to set an appointment to complete open | | |
| **Postconditions:** | | 1. Appointment is set to complete | | |
| **Normal Flow:** | | 1. Actor enters the Appointment information 2. Actor sets appointment to complete 3. Actor submits the changes 4. Window is closed | | |
| **Alternative Flows:** | | 1 a. In step 2 of normal flow, If the appointment information is not correct/complete   1. Error box is popped up to say that the appointment information is not correct/complete 2. Asks Actor if they want to try and enter the information again 3. Actor decides to enter the information again 4. Use case resumes on step 1   1b. In step 2 of normal flow, If the appointment information is not correct/complete   1. Error box is popped up to say that the appointment information is not correct/complete 2. Asks Actor if they want to try and enter the information again 3. Actor decides not to enter the information again 4. Use case resumes on step 4 | | |
| **Exceptions:** | | Not Applicable | | |
| **Includes:** | | Not Applicable | | |
| **Frequency of Use:** | | 30 per day | | |
| **Special Requirements:** | | Not Applicable | | |
| **Assumptions:** | | Appointment is in system | | |
| **Notes and Issues:** | | Not Applicable | | |